

APOGEE

By TruGolf



FREQUENTLY ASKED QUESTIONS
TruGolf.com/Apogee/faq



FREQUENTLY ASKED QUESTIONS





ACCURACY

APOGEE is the most accurate launch monitor on the market. For every swing taken, APOGEE measures multiple datapoints from both the Ball and Club. In-game ball flight is always based on real, measured data.

TECHNOLOGY

APOGEE gathers shot data with a proprietary ultra-high-speed stereoscopic camera system and the all-new INSTANT IMPACT image analysis algorithm. The INSTANT IMPACT program measures information from both Club and Ball, and simulates on-screen shots with no lag or delay.

SHOT MEASUREMENT

APOGEE measures: Ball Speed, Back Spin, Side Spin, Vertical Launch Angle, Horizontal Launch Direction, Club Head Speed, Club Face Angle, and Club Path.

DRIVE, CHIP & PUTT

APOGEE captures every type of shot so users can play tee-to-green, with no need for gimmies.



MARKINGS

APOGEE'S INSTANT IMPACT algorithm measures Club and Ball Data without the need for specialty balls or marked clubs. In instances of extreme lighting conditions, reflective dots may be required for accurate Club Face Angle measurements.

DIMENSIONS

APOGEE measures in at 38" (W) x 5 ½ "(H) x 8" (D).

APOGEE weighs approximately 22 lbs

SOFTWARE

APOGEE includes an **E6 CONNECT** 27-Course License + 1-Year Expanded Subscription

ANNUAL FEES

APOGEE has no annual fees for use.

E6 CONNECT offers annual subscription options for access to more content.

APOGEE offers additional warranty options for recurring annual payments, or one time purchase.

HITTING AREA

The **APOGEE** Laser Indicator (A.L.I.) makes play easy. The A.L.I. draws the Tee Box hitting location before every shot, and the Tee Box disappears as **APOGEE** finds the ball. The A.L.I. gives players the most intuitive user experience on the market, eliminated missed shots and frustrating do-overs due to misplaced ball set-up.



HITTING MAT REQUIREMENTS

APOGEE measures the reflectivity of the infrared lighting off your hitting mat. Mats with too high or low reflectivity will cause issues with APOGEE's ability to detect clubs. TruGolf has verified the following hitting mats work without issue:

- TruGolf Hitting Mats
- Country Club Elite

LIGHTING CONDITIONS

APOGEE will work in most lighting environments, however, areas exposed to direct sunlight will need to have curtains or a similar solution installed to control lighting.

WHAT'S IN THE BOX

Every APOGEE unit ships with:

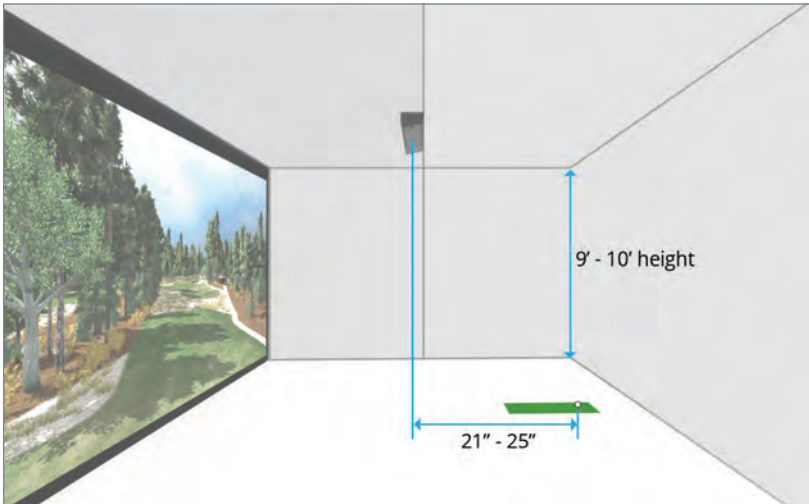
- APOGEE Launch Monitor
- Calibration Template
- 6' Power Cable
- 50' CAT6 Cable
- USB to CAT6 Network Adapter
- E6 CONNECT Product Key
- Instruction Bundle
- Laser Level
- Mounting Hardware & Screws
- Ceiling Mount

INSTALLATION

APOGEE was designed to be easily installed by most users. You will want to consider assistance if you have concerns about being able to securely mount the unit by yourself.

CEILING HEIGHT

APOGEE requires 9'-10' of height from your Launch Monitor to your hitting surface.



DISTANCE TO SCREEN

APOGEE does not require a specific distance from the fixture to the screen. All measurements are taken at the Point of Impact.

Minimum ball flight required for data collection is 25\".

MISCELLANEOUS

INTERNET CONNECTION. APOGEE does not require the internet to operate, however **E6 CONNECT** will require internet connection occasionally for updates and License Authentication.

MINIMUM COMPUTER REQUIREMENTS

- Intel i5 Processor
- 8GB RAM
- Nvidia 1070
- 25GB of Hard Drive Space
- Windows 10 64-Bit
- Internet Connection

RETURN POLICY

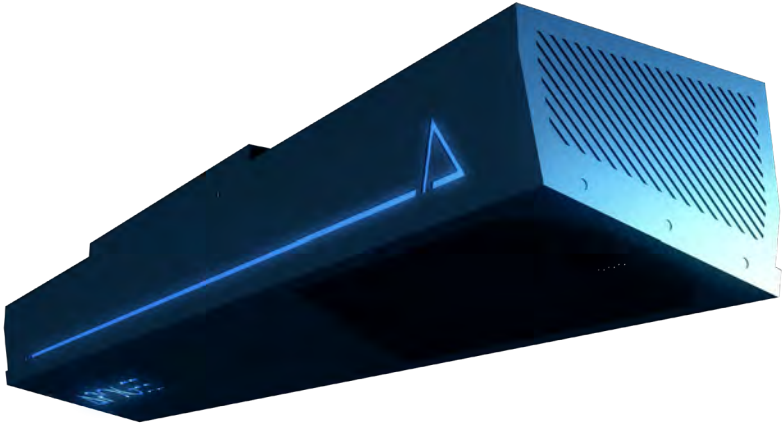
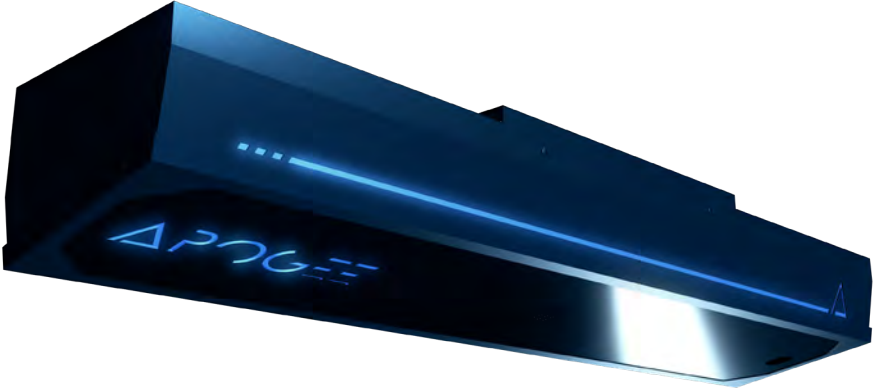
30 Day Money Back Guarantee. System must be returned in original packaging and like-new condition.

WARRANTY

APOGEE comes with a 6 Month Limited Warranty that covers repair and replacement costs due to manufacturing or material defects. The warranty does not cover user inflicted damage or defects resulting from accidents, abuse, neglect, misuse, abnormal use, or improper installation.

EXTENDED WARRANTIES can be purchased. The extended warranty covers repair and replacement costs due to factory errors.

- \$500 Per Year recurring. Up to 5 yrs.
- \$1200 one time purchase 3 year extended warranty
- \$2000 one time purchase 5 year extended warranty



Each APOGEE camera system is
Designed and Assembled in the USA



CONTACT CUSTOMER SUPPORT

Monday–Friday • 9:00 am–5:00 pm MST

Toll Free: 877-711-6691 • Direct Line: 801-677-1123

<https://trugolf.com/support>

